



2024

Council Presentation

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 LINCOLN PELHAM
PUBLIC LIBRARY

2023 - 2027

STRATEGIC DIRECTIONS

MISSION

LPPL Builds Connections.

VISION

LPPL enriches lives with inspiration, inclusivity, resiliency and responsiveness.



INSPIRATION

Fostering literacies, creativity, and innovation.

INCLUSIVITY

Providing equitable service that underpins a sense of belonging and freedom of expression.

RESILIENCY

Supporting the community and library staff in a rapidly changing world and strengthening capacity through shared services, collaboration, and fund development.

RESPONSIVENESS

Listening to the community and providing enhanced facilities and evidence-based services.



STRATEGIC FOCUS

INSPIRATION



Goals

- Foster literacies, creativity, and innovation
- Provide welcoming and accessible spaces to inspire connections

Ways we will reach our goals

1. Build a new website.
2. Renovate existing libraries to stimulate innovation, creativity, and culture.
3. Offer programming to help our community imagine possibilities.
4. Provide development opportunities for library staff to learn and be inspired.
5. Develop and maintain collections that inspire and engage and uphold intellectual freedom.
6. Explore shared services to inspire new service delivery models.



STRATEGIC FOCUS

INCLUSION



Goals

- Connect people with ideas, information, and each other to foster a sense of belonging
- Remove barriers to services, collections and programs to provide equitable access for all

Ways we will reach our goals

1. Develop and maintain diverse collections that reflect all members of the community.
2. Increase access to library services through community outreach.
3. Provide programming that encourages understanding and connection through shared experiences.
4. Partner with local organizations to support their work towards community well-being.
5. Integrate our ongoing commitment to intellectual freedom into organizational operations.



STRATEGIC FOCUS

RESILIENCE



Goals

- Strengthen the community by building capacity through partnerships and supporting community needs and aspirations
- Strengthen the Library through technological improvements, shared services, collaboration and fund development

Ways we will reach our goals

1. Invest in staff development to cultivate an innovative and creative workplace culture, grow capacity, and improve resilience.
2. Collect customer impact statements to help us plan collections, services, and programs.
3. Develop and implement updated technology plans.
4. Continued fund development to help support a sustainable future.
5. Plan for future library services in alignment with community growth.



STRATEGIC FOCUS

RESPONSIVE



Goals

- Develop collections and services that respond to community needs and interests
- Provide relevant, timely, and accessible materials and programs as well as positive and engaging user experiences

Ways we will reach our goals

1. Identify, measure, and evaluate outcomes to demonstrate organizational impact and value.
2. Develop options for our communities to actively submit their ideas and opinions.
3. Using information gathered from our customers, develop plans for improving inclusivity and accessibility of collections, programs, and facilities.
4. Develop and implement technology plans.
5. Plan for and renovate facilities according to community needs.
6. Pursue partnerships with local organizations to support our community's aspirations and needs.



LIBRARIES FOR BELONGING

Libraries, by their nature and because they are located at the centre of communities, serve multiple needs in a way that no other public institution in Canada can.

In a single day, a public library might be

- a place to access culture and information;
 - a refuge from domestic violence;
- an election information or polling centre;
 - a job search centre;
 - a mental health clinic;
 - a place to warm up or cool down;
- a place to attend free university classes or concerts;
- a space for babies, children, caregivers and youth to make friends and form a community.

Libraries are catalysts for connection: the anchors that create stronger downtowns and connected neighbourhoods.

LIBRARIES FOR RECONCILIATION

Libraries have taken a leading role in responding to the federal Truth and Reconciliation Commission's 94 Calls to Action. They provide programming and collections that elevate Indigenous voices on cultures, languages, places, and knowledge, and address settler-centric structural biases in libraries and information retrieval systems.

For every \$1 invested in Canada's libraries, \$6 is generated in community economic impact, a return of over 600%.



BY THE NUMBERS - 2022 V. 2023

IN-PERSON VISITS

2022:

80000

2023:

213355

63% ↑

CIRCULATION

2022:

360000

2023:

456978

21% ↑

PROGRAMS

2022:

880

2023:

1390

37% ↑

WHAT RESIDENTS ARE SAYING:

“A community hub, meeting place, information hub, critical support for literacy, education, recreation ... There is no other municipally or provincially funded department or organization that does what the library does.”

“The library saves my family far more money annually than I pay in taxes to support it.”

“As a newcomer to the area, I have found the library a great place to tune into the community and meet new people.”



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UPDATE ON FONTHILL RENOVATION

- The Council of the Town of Pelham passed a motion in late 2022 to investigate the possibility of renovating the library branch in Fonthill. As part of its 2023 budget, the Council included the necessary funds to proceed with a design for what a renovated and accessible branch could look like.
- In summer of 2023, a community consultation day was held at the branch to collect impressions and feedback on various elements of public library design and function. In addition, a community survey gathered 625 responses.
- An RFP for a design firm was released and the contract was awarded to Ward99 Architects. A kick-off meeting with the architects took place and design work will commence as the town is seeking grant funding to assist with the renovation project.



Rittenhouse Reimagined

A preliminary design has been prepared and the planning study completed by Armstrong and Associates. A capital campaign is the next step for the project as we work toward an addition and renovation of the existing branch.

The planned addition will double the size of the existing branch and will include quiet study space, a community room and a makerspace. It will also bring the building up to date with AODA standards.

Grant possibilities will continue to be investigated.



QUESTIONS?

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