



Fire and By-law Enforcement Department

Monday, December 19, 2022

Subject: City of St. Catharines Dispatch Agreement 2023

Recommendation:

BE IT RESOLVED THAT Council receive Report #2022-0285 – City of St. Catharines Dispatch Agreement 2023;

AND THAT the dispatch agreement between the Town of Pelham and the City of St. Catharines be approved;

AND THAT Council consider approving the associated by-law.

Background:

The City of St. Catharines communications division has provided dispatch services to the Town of Pelham Fire Department for the past 25 years.

In 2022 the current agreement will expire. In order for Pelham to continue dispatch services a new agreement has been drafted for review. For these services to be continued the agreement and will need to be approved and signed by the Mayor and Clerk.

Analysis: Dispatch services are first line of response to emergency and non-emergency incidents. St. Catharines communications has provided a quick, highly efficient, problem free services not only to Pelham, but also to 10 (ten) other municipalities. Pelham fire department would like to continue receiving St. Catharines services for the duration of the new contract.

Financial Considerations:

Costs associated with this service are an annual operational budget item. Annual cost adjustments are listed in the attached agreement.

Alternatives Reviewed:

None. There are essentially no viable alternatives to this course of action; the Fire Service must be supported by a 911 system. St. Catharines operates the system in Niagara on behalf of all municipalities which utilize the appropriate technology.

Strategic Plan Relationship: Strong Organization

911 is a critical service which enables the Pelham Fire Department to promptly respond to calls for service. This agreement is necessary to continue participating in the 911 service.

Consultation:

St. Catharines communications, Town of Pelham legal department, Niagara regional fire chiefs.

Other Pertinent Reports/Attachments:

Proposed Agreement

Prepared and Recommended by:

Bob Lymburner, Fire Chief
Director of Fire and By-law Services

Prepared and Submitted by:

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