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June 29, 2021

Hon. Raymond Sung Joon Cho  
Ministry for Senior & Accessibility  
College Park  
5<sup>th</sup> Floor  
777 Bay Street  
Toronto, ON  
M5G 2C8

Dear Hon. Raymond Cho:

Re: Support for Town of Pelham Resolution - Accessibility Issues for Seniors

This is to confirm that at the June 28, 2021 Council Meeting the following resolution was adopted with respect to the above noted matter:

That, the resolution from the Town of Pelham passed at their regular meeting of May 17, 2021 which identifies access to essential services, through electronic means only, as an accessibility issue for seniors, be received and supported; and,

That, copy of this resolution be sent to Niagara Region and its lower tier municipalities, Niagara Age Friendly Network, Joint Accessibility Advisory Committee, MP Dean Allison and MPP Sam Oosterhoff, the Honourable Raymond Cho, Minister of Seniors and Accessibility of Ontario; and,

That, the Honourable Raymond Cho, Minister of Seniors and Accessibility of Ontario, be requested to review, and take action if necessary, whether the changes of digitizing essential services are barring seniors and vulnerable populations from accessing essential services, and to advocate for seniors and vulnerable populations and their rights to access essential services.

If you have any questions or concerns regarding the above, do not hesitate to contact the undersigned.

Respectfully,



Joanne Scime

cc. Niagara Region  
Area Municipalities  
Niagara Age Friendly Network

Joint Accessibility Advisory Committee  
MP Dean Allison  
MPP Sam Oosterhoff

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