

Town of Pelham

July 14, 2020

Mayor's Office

Dear Mayor Marvin Junkin,

As a long- time resident of Pelham and local business owner of Root and Bone restaurant we all have been faced with incredible challenging times to survive in the new world of living with the impact of COVID 19. We have been thankful for the opportunity to resume somewhat of our operation with the ability of creating patio services for our customers and residents of Pelham and for that we are very thankful. We have also been faced with local restaurants having to continue with takeout services in order to try and survive during these incredible challenging times.

We have had some parking ticket concerns from our customers, and we are worried that this will impact our business by losing clientele due to the fact that our takeout customers are being ticketed outside of Root and Bone while waiting for their orders. This is starting to financially sway customers from coming to the restaurant as times are tough for everyone. Every customer is a vital part of our business at this time and we cannot afford to lose anyone. One example I am aware of was July 12 at 6:15pm at night in front of CIBC bank a customer was ticketed they were there for 6 minutes this is a local business that is a regular customer.

I have researched that the City of Niagara Falls, is currently not enforcing parking tickets to anyone visiting the downtown core. This measure is in place to support downtown businesses and restaurants. I request that the town of Pelham investigate this and review the opportunity of implementing similar program to support local businesses during these unprecedented times with the elimination of parking violations.

Thank you for your time and consideration,

Best regards,

Gemma Copland