

Town of Pelham Operaitons: COVID-19 Service Levels

Operations Division : Water/Wastewater

Staffing Levels	Planned			COVID-19			
	FTE	Student	Total	Shift	Student	Total	% Compliment
Operators	3	2	5	Shift 1	0	2	40%
		Division total		Shift 2	0	1	20%
				Division Total			60%

	Service	Normal	Covid
Water Quality	Bacteriological Sampling	Weekly	Weekly
	Chlorine Residual Sampling	Twice Weekly	Twice Weekly
	TMH Sampling	Quaterly	Quaterly
	HAA Sampling	Quarterly	Quarterly
	Lead Sampling	Quarterly	Quarterly
	Pressure Monitoring	Monthly	Monthly
	System Flushing (dead-ends)	Spring & Fall	Spring & Fall
	Flushing for Water Quality	Weekly - Identified Locations	Weekly - Identified Locations
	Water Quality Complaint Colour/Odor/Pressure	As Requested	As Requested
General System Maintenance	Hydrant Inspection	Annually as per NFPA	Annually as per NFPA
	Hydrant Painting	Not currently provided - planned in 2020 using water	On hold
	Hydrant Repairs	As identified through inspection program	As identified through inspection program
	Watermain Valve Exercise	1/4 of all valves exercised annually	On hold - to be completed in fall
	Watermain Valve Repair	As identified through exercise program	As identified through exercise program
	Water Shutoffs	As per public request	As per public request
	Water Shut-off Repair	If required	If required
	Meter Reading	Bi-Monthly	Bi-Monthly
	Meter Repair	As per water billing clerk	On hold
Wastewater System Maintenance	Sanitary Sewer Flushing	Monthly - Indentified locations	Monthly - Indentified locations
	Sanitary Sewer Repair	As identifed through inpsection or public request	As identifed through inpsection or public request
	Sanitary Sewer CCTV/Flushing	Annual program compelted through contract	Annual program compelted through contract
	Sewer Lateral Clearing/Cameraing	Not provided	Not provided