

## **Meridian Community Centre Advisory Committee**

How the Town of Pelham can capitalize on new hospitality opportunities as a result of opening the new Meridian Community Centre.

Enhance the Quality of Life in Our Town





#### **Brian McLeod**

- 18 years Sous, Executive Chef, F&B Manager
- London U.K., Niagara Falls
- Culinary at George Brown College





#### **Jake Dilts**

- 1950's Welland Flying Club, 87<sup>th</sup> Air Cadet Squadron
- Previous committee roles include TOP Sport Council, Recreation Committee, Market Committee, TOP Non-Profit Housing Corporation
- Fonthill Lions Club
- Royal Canadian Legion Branch 613



#### **Patricia Shannon**

- 29 years as a Human Resources professional
- Director HR and VP HR and Ops Red Lobster, Olive Garden, Lone Star and Nine West
- Rotman School of Management,
  University of Toronto



#### **Bill Huisman**

- 25 years with Chateau des Charmes, previously with Wines of Cda
- Sales Manager, experience on numerous event and festival planning committees
- Business graduate of Brock University





## MCC Hospitality Advisory Committee

#### **TERMS OF REFERENCE SUMMARY:**

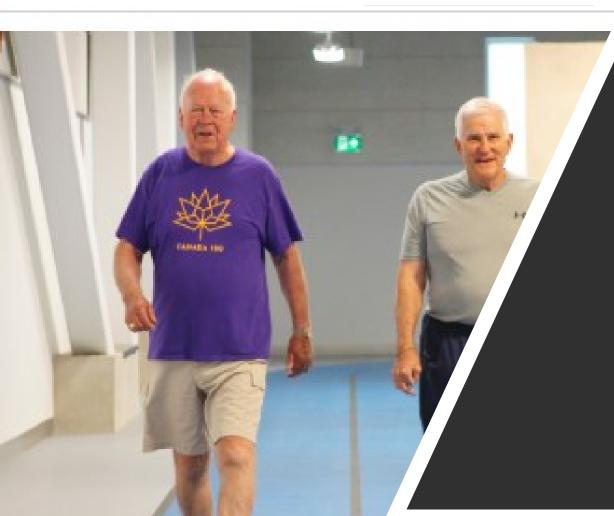
- Sale and Handling of Alcohol
- Sale and Handling of Food Service
- Hospitality Activities/Field Experts
- Identify possible partnerships with user groups, public and private sector

- Activities and Policies
- Determine/recommend most effective/efficient F&B Services for the facility Enhance and strengthen using internal and external resources
- Develop programs and opportunities to strengthen pro-forma
- Investigate/assist with development of Hospitality Services



## MCC Hospitality Advisory Committee





### **GOALS and PRIORITIES 2019-2022**

1: Review the Current Hospitality Operations

2: Maximize the Hospitality Operation at the MCC

3: Recommend New Hospitality Business Opportunities

4: Advise Council

## **UPDATE TO COUNCIL**

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TO DO	DOING
Terms of Reference	Goals and Priorities 2019-2022
Hospitality Activities/Field Experts	
Identify possible partnership with user groups, public and private sector	
Sale and Handling of Alcoho	
	Recommend New Hospitality Business Opportunities
Sale and Handling of Food S	Advise Council

## **UPDATE TO COUNCIL**



DOING	DONE	
Goals and Priorities 2019-2022	Activities to Date	
	Established	
	- Current MCC Hospitality Committee	
	- A sounding board/Meeting cadence	
Review the Current Hospitality Operations	- Articulated Goals and Priorities	
	Reviewed	
	- Budgets/Operational procedures	
Maximize the Hospitality Operation at the MCC	- 2020 Fees and Charges	
manning the respicancy operation at the mod	- Alcohol Policy, Pricing, Sales, Offerings	
	- Servery Operations	
**	- Food Service Procedures	
Recommend New Hospitality Business Opportunities	Working on:	
	- Events for 2020	
	- Branding the Servery	
Advise Council	- Feedback Surveys	
Advise Council		
	Goals and Priorities 2019-2022  Review the Current Hospitality Operations  Maximize the Hospitality Operation at the MCC	





# Thank You

